South East Leisure

Birthday Party Terms and Conditions

- Entry is subject to the terms in your booking confirmation email and those displayed at reception.
- Disrespectful behaviour towards staff may result in refusal of entry.
- Birthday Party bookings run for 2 hours - 90 minutes pool time followed by 30 minutes in the party zone.
- Bookings must include a minimum of 12 children and maximum of 18 children.
- All party participants must be between the ages of 5 to 15 years old.
- Siblings under the age of 5 years old will not be included in the party booking due to safety and Watch Around Water requirements.
- Under the Watch Around Water Policy, children between the ages of 5 to 9 years must be actively supervised by an adult. Ratio: 1 parent : 4 children.
- The cost per child includes one supervising adult (required by Watch Around Water for children under 10).
- NPAC does not provide staff-led activities or games.
- No play equipment (e.g. balls, and floatation devices) is provided by the centre.
- The Waterslide and Splash Park are weather dependent and will remain close if temperatures are not met (Waterslide: 28°C+, Splash Park: 26°C+).
- Any booking changes must be confirmed at least 14 days prior to the party.
- Attendance, catering, and full payment must be finalised at least 14 days before the party. Payments must be made in person at the centre.
- If any booking details or payment is not made prior to 14 days prior to the booking date, the booking will be cancelled.
- The designated party area is a dry zone - all guests must dry off before entering.
- The party area must be vacated at the end of the 2-hour booking, clean up included.
- Decorations are welcome but must be secured within the party area only.
- Plates, cups, and cutlery will be provided with all NPAC pre-catering orders.
- All allergies of participants need to be disclosed during the pre-catering process.
- Birthday cakes can be stored in our café fridge and served upon request.
- Outside food cannot be stored, refrigerated, or reheated.
- Alcohol or glass is prohibited in the facility.
- All forms of smoking including vapes are prohibited in the facility.
- Please keep the party area clean and respectful for all users.

Any further enquiries please email oasis@southeastleisure.com.au